

Hannah Jiang

Boston, MA • 847-922-5727 • jiang.hannah6@gmail.com • [Portfolio](#)

EDUCATION

TUFTS UNIVERSITY

Bachelor of Science, Cognitive and Brain Sciences (GPA 3.86/4.00)

Medford, MA

Expected May 2026

SKILLS AND CERTIFICATIONS

Software/Tools: Figma, Procreate, VSCode, Github

Programming Languages: CSS, HTML, Tailwind, JavaScript, TypeScript, R, C++

Certifications: Google UX Design Professional Certificate, Udemy UI/UX Design Essentials

RELEVANT EXPERIENCE

IMMUTA (Leading data security platform for data security and governance)

Boston, MA

User Experience Intern

May 2025 – Present

- Enhanced a high-traffic platform feature by designing and implementing additional [data platform connectors](#), significantly improving usability and driving measurable increases conversion rates and customer sales growth
- Owned the design of a [new hierarchy tree for Connections](#), incorporating user feedback and pitching interactive prototypes directly to customers, influencing product adoption and user experience satisfaction
- Managed multiple concurrent design projects in a fast-paced agile environment, delivering connection designs for Onboarding, policy enhancements, documentation improvements, and contributions to the PXL system contributions on schedule
- Crafted 9 polished, dual-mode (light/dark) documentation graphics elevating the clarity, professionalism, and visual appeal of the [governance documentation](#) and improving customer understanding of complex governance processes

JUMBOCODE (Student-run Tufts agency building pro bono software for nonprofits)

Medford, MA

Head of Design

March 2025 – Present

- Manages and mentors 13 designers across 12 client projects, fostering design skills, leadership, and communication, while ensuring high-quality software solutions
- Led the design and development of a comprehensive historical items database for the Somerville Museum, creating an intuitive, user-friendly interface with advanced search, borrowing, and filtering capabilities
- Collaborated closely with stakeholders to gather requirements, incorporate feedback, and drive projects to key milestones on time, enhancing client satisfaction and usability outcomes

U.S. BANK (Major U.S. financial institution providing banking and financial services)

Minneapolis, MN (Hybrid)

Product & Design Fellow

July 2024 – August 2024

- Selected as 1 of 29 students nationwide for U.S. Bank's highly competitive 4-week Discover Us Fellowship, gaining immersive, hands-on experience in product management, UX design, and cross-functional teamwork
- Delivered presentations to 28 peers and program leaders, communicating complex product management principles and demonstrating leadership and public speaking skills
- Organized and participated in mentorship sessions with 9 industry leaders, applying UX research and design insights to real-world product challenges

EXTRACURRICULARS

TUFTS TEACHING ASSISTANT, ENP166 & ENP193 (Jan 2025 – Present)

Medford, MA

- Supports course operations for ENP166: Computer Interface Design and ENP193: Automations and AI under Professor Dave Miller
- Evaluates assignments and deliver actionable feedback, while supporting curriculum design to maximize student learning and engagement
- Developed ENP166 Spring 2025 final project on airplane screens, challenging students to create innovative UI design solutions that increase user engagement with safety videos

TUFTS HUMAN FACTORS & ERGONOMICS SOCIETY, President (Jan 2024 – Present)

Medford, MA

- Leads weekly meetings and a 15-member executive board to plan professional development events, workshops, and speaker series for 150+ members and alumni
- Serves as primary liaison to faculty and industry partners, overseeing the annual budget, securing funding for society initiatives, and facilitating conference participation and guest speaker events

TUFTS ADMISSIONS, Campus Tour Guide (June 2023 – Present)

Medford, MA

- Delivered dynamic campus tours for up to 40 guests, coordinating schedules and routes, resolving issues on the fly, and clearly communicating university culture and key information

TUFTS WOMEN'S VARSITY ROWING, Coxswain & DEIJ Officer (Sept 2022 – Present)

Medford, MA

- Two-time recipient of the CRCA All-American Award, recognized for exceptional athletic performance and skill in rowing
- Led the 1st Varsity 8+ crew to first place finishes at the NCAA DIII National Championship (2024, 2025), as well as the Head of the Charles Regatta (2023, 2024)
- Organizes DEIJ initiatives and training, fostering inclusion, diversity, and safe team culture
- Manages 30+ hours weekly of training and competition, contributing to team success while demonstrating discipline, teamwork, and strategic time management